

2023 ANNUAL REPORT

Un Seen



A WORD FROM THE PRESIDENT



We are so thankful to be a part of what God is doing for our homeless neighbors throughout the Seattle area. We cherish each person we meet on the streets and consider it a privilege to serve them.

Josh graduated from the Mission's recovery program four years ago. His story and journey is a miracle. Josh grew up feeling unwanted and unworthy. That pain and his despair led to addiction, homelessness, jail and worse. Read how God changed Josh's life and how he's able give back to others today.

We remain in awe of how God continues to work through the Mission and we look forward to what He will continue to do in the lives of our homeless neighbors, for their good and for His glory.

A handwritten signature in black ink that reads "Scott Chin".

SCOTT CHIN, PRESIDENT





“I knew when I walked in ... that I came to the right place. And that’s when God started working in my life.”

JOSH’S STORY

“It was abandonment and neglect,” Josh says. From his parents’ divorce, to his mother’s suicide, to his father sending him to a mental institution at 12, Josh constantly lived with the excruciating pain of feeling unloved. “I just felt unworthy. I felt like nobody wanted me. I felt like I was a burden on everybody I came in contact with.”

Josh’s despair led to drug use at a young age. While his father battled his own addiction and eventually got clean, Josh’s addiction worsened. Legal troubles led to multiple stints in jail. He tried numerous treatment programs, but nothing worked. “Everybody pretty much gave up on me,” he says. His father and several ex-girlfriends even obtained no-contact orders on him. The despair deepened and Josh tried to take his life.

Eventually, while in jail, God opened the door for Josh to enter Riverton Place, the Mission’s recovery program for men. “I knew when I walked in there ... that I came to the right place. And that’s when God started working in my life.”

Josh began to build relationships with other men in the program, and worked hard to reconcile with others he’d hurt. “I was getting a new life that was so much better than my old life that I couldn’t even imagine,” he says.

After graduating and completing a year-long discipleship program, Josh found his passion for helping others escape the streets as a homelessness outreach worker. Having struggled for so long to feel worthy of love, Josh knows the importance of building trusting relationships with the people he serves. He wants them to know they’re “God’s children,” he says. “I just want to show the love of God through me.” ■



ALMAZE'S STORY

After immigrating to the United States with her husband as refugees, Almaze's life took a turn for the worse. Her husband became abusive and controlling, and, after "two years, I couldn't take it," she says. "I ended up running away with my kids."

Almaze found work cleaning at a hotel, and raised her children as a

single parent. When she became pregnant and started having morning sickness, she lost her job. Going from being a single mom with a job and her own apartment, to having nothing, was difficult for Almaze.

"I had nowhere to go," she says, "and a friend told me Hope Place is a place to go, and then I came, and then you opened the door for me ... Thank God."



Being at Hope Place, the Mission's recovery program for women and Children changed Almaze's life. "I got to Hope Place, went to Bible study, being with those ladies, the daily experience, made me get up from what I was to be what I am right now," she says.

Because of her past, Almaze had a difficult time trusting people. "I never had a solid relationship," she says, until she came to the Mission. Now, after graduating from the Mission's recovery program and completing an internship with the Mission, Almaze wants to help others by mentoring young mothers.

Her time at the Mission "was really a good experience," Almaze says. "I learned a lot ... I am grateful for Hope Place ... They helped me with my life, with my strength ... Hope Place is great ... God bless them." ■

"The ability to be in a faith based environment and talk openly and watch transformed lives happen in real time - sustains me. We are called to it."

— DEBBIE BURNS, MISSION VOLUNTEER

Learn more about volunteering at ugm.org/volunteer

THE PATH FROM LOST TO FOUND

1

368,049 Meals served



SURVIVAL

This is the stage you see most often - people living on the streets, often in the midst of their addictions, barely surviving, if at all. Our teams go out proactively to offer lifesaving assistance.

SURVIVAL PROGRAMS

- Search + Rescue
- Shower Trailer
- Mental Health Services

2

128,638 Nights of safe shelter



STABILIZATION

Here, the Mission meets basic needs as people work to detox and leave the past behind. We provide a safe place where they can make a decision to join our recovery program.

STABILIZATION PROGRAMS

- Enhanced Emergency Shelters
- Post-Hospital Recovery
- Bridge Programs
- Prison Ministries
- Spanish Ministries
- Dental Services
- Legal Services

BY THE NUMBERS

33,373 Volunteer hours | 2,776 Legal consultation hours
 1,138 Began the path to self-sufficiency* | 21,775 Blankets distributed
 46,211 Bible studies & devotional attendance | 442 Hot showers
 920 Correspondence with inmates

3

10,122 Counseling and case management sessions



RECOVERY

Our long-term residential recovery programs help men and women through counseling, relapse prevention, and more. The Mission provides the physical, mental, and spiritual healing people need to leave their addictions behind.

RECOVERY PROGRAMS

- Men's Recovery Program at Riverton Place
- Men's Recovery Program at Capitol Hill
- Women's Recovery Program at Hope Place

4

66% Graduation recovery success rate



POST-GRADUATION

After graduating from the Mission's recovery program, many will pursue further education, internships, and jobs as they take important steps in their new lives. The Mission helps with housing, job training, continuing education, connecting with a church community, and more.

POST-GRADUATION PROGRAMS

- Post Recovery Support
- Continuing Education
- Job Placement
- Alumni Aftercare



CHANGES WE MADE AND WHY

The homelessness crisis in the Seattle area continues to grow and remains incredibly complex. For perspective, Seattle has the 3rd largest homeless population in the US trailing only Los Angeles and New York City.

Even though graduates of Seattle's Union Gospel Mission's long-term recovery program have a much higher post-graduation success rate, we cannot remain complacent.

To that end, we completed a review of all our programs and God helped us see how we can improve in several areas to better help our homeless neighbors—whether still living on the street, in one of our programs, or a program graduate.

We started working on several improvements last year and will continue to build and refine over the next few years.

These improvements include:

- a more comprehensive shelter model that helps us build stronger relationships with our homeless neighbors,
- a redesigned and re-built intake process,
- a new shelter for women and children in Seattle,
- and a post-graduation program that offers ongoing counseling, continuing education, job training, and more.

We also made great strides in better training and equipping our staff to address the increased number of mental health issues.

We're excited about the changes and their progress. Please continue to pray for the Mission—and these new efforts!

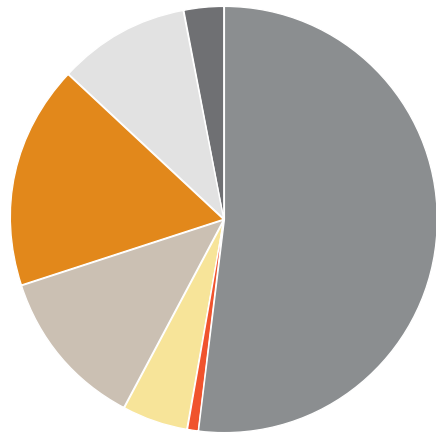
*Let the wise listen and add to their learning,
and let the discerning get guidance. PROVERBS 1:5*

FINANCIALS

We are deeply grateful to our committed donors and volunteers, both individual and corporate, whose generosity allows the Mission to help so many who have lost their way find a new path.



SUPPORT AND REVENUE



- Individual contributions **52%**
- Churches **1%**
- Companies and organizations **5%**
- Foundations **12%**
- Estates **17%**
- Donated goods and service **10%**
- Events **3%**

CONTRIBUTIONS

| | |
|-----------------------------------|--------------|
| Individual contributions | \$15,508,146 |
| Churches..... | \$207,425 |
| Companies and organizations | \$1,407,422 |
| Foundations..... | \$3,749,074 |
| Estates..... | \$5,047,830 |
| Donated goods and services..... | \$3,080,610 |
| Events..... | \$940,020 |

Total contributions \$29,940,527

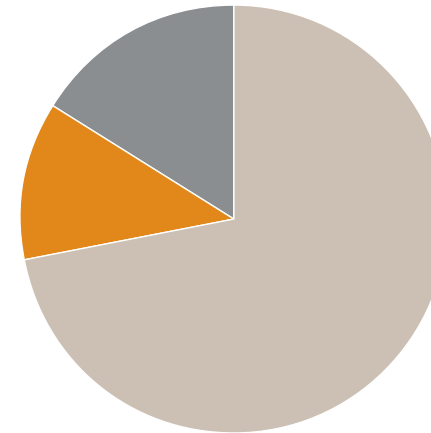
OTHER REVENUES

| | |
|-------------------------------|-------------|
| Program, rent and other | \$219,746 |
| Investment income..... | \$2,107,940 |

Total revenues \$2,327,686

Total support and revenue \$32,268,213

EXPENSES



- Program services **72%**
- Management and general **12%**
- Fundraising **16%**

OPERATING EXPENSES:

| | |
|-----------------------------|--------------|
| Program services..... | \$22,759,919 |
| Management and general..... | \$3,885,879 |
| Fundraising | \$5,097,861 |

Total expenses \$31,743,659

NET ASSETS

| | |
|-----------------------------------|--------------|
| Change in net assets | \$524,554 |
| Beginning of the year assets | \$66,906,397 |
| Net assets, end of year | \$67,430,951 |

OUR TAX ID NUMBER:
91-0595029



GET INVOLVED

There are so many ways you, your family, church, business, or civic group can join us in loving and caring for our homeless and hurting neighbors in the greater Seattle area.

PRAY

Pray for our homeless neighbors, their families and friends, and pray for those of us serving on the front lines of homelessness. Also, pray how you and others in your circles might get more involved so we can work together to address the homelessness crisis.

PARTNER

CHURCHES

Your church can start a homeless ministry, host trainings or seminars on homelessness, get others to volunteer, join the Church Ambassador Program, and more. For more information, please visit ugm.org/church.

CORPORATIONS

Your company can make a difference in the lives of our homeless neighbors by providing jobs and internships for recovery program graduates, mobilizing employees to host drives for much-needed items, providing meals through our Bring-A-Meal program, and more. For more information, please visit ugm.org/corporations.

BRING-A-MEAL

Mobilize your church or organization to partner with the Mission and provide nutritious meals for men, women, and children! For more information, please visit ugm.org/bam.

VOLUNTEER

Consider donating your time to serving our homeless neighbors. To learn more about current volunteer opportunities, please visit ugm.org/volunteer.

GIVE

When you give financially to the work of the Mission, you provide for both urgent physical needs as well as long-term help for people struggling with homelessness and addiction.

Our Tax ID Number is 91-0595029

FINANCIALLY

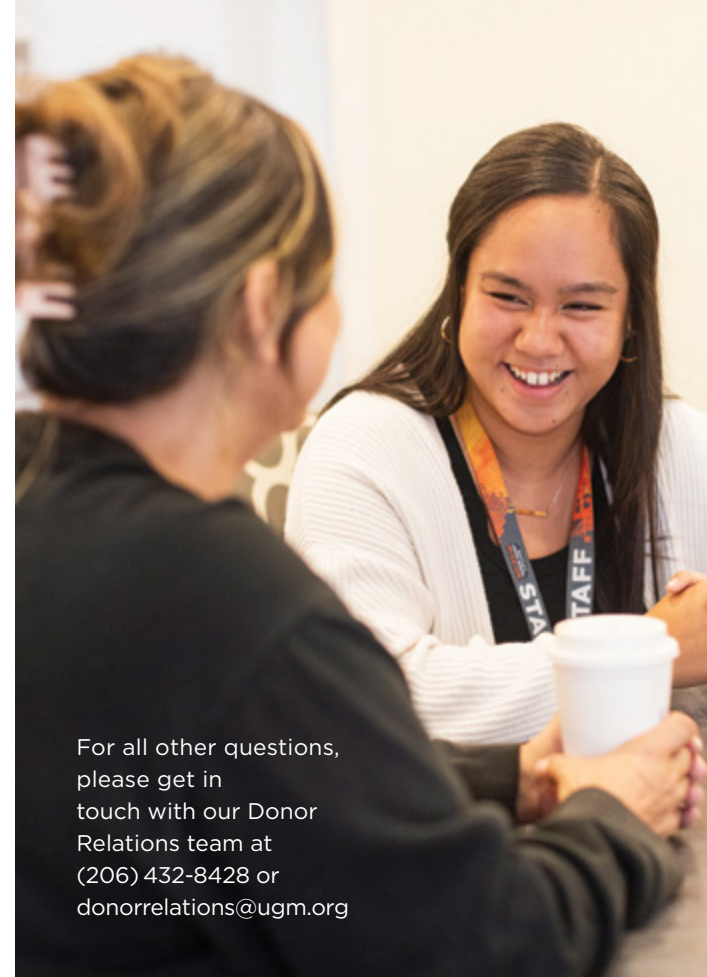
Please consider a one-time gift, or a monthly donation. You can also donate stock, or donate through your IRA or donor advised fund. Give today at ugm.org.

LEAVE A LEGACY

Your estate gift or bequest can change lives for generations to come. To learn more, please visit ugm.org/legacy.

DONATE GOODS

Your gently used clothes and household goods can help people in great need. Learn more at ugm.org/donategoods.



For all other questions, please get in touch with our Donor Relations team at (206) 432-8428 or donorrelations@ugm.org



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ugm.org

MISSION

To bring the love of Jesus and hope for a new life to our homeless neighbors

VISION

Every homeless neighbor—beloved, redeemed, restored

